Hi there,

The issue is actually with supervisor and not with the dataplicity agent. Unfortunately while the issue appears to affect many users of Supervisor when used in conjunction with logging on tmpfs, at the moment the developer appears to be reluctant to provide a direct solution. There is a github link here https://github.com/Supervisor/supervisor/issues/120 and a separate follow up here https://github.com/Supervisor/supervisor/issues/709.

Some operating systems developers are starting to patch this directly into their standard build, but until then the only fix in such cases is to modify the supervisor start script directly, or to change the logging directory of supervisor to just be /var/log/ instead of /var/log/supervisor/ (you can do this by modifying /etc/supervisor/supervisord.conf).

This is suboptimal I know, but the issue actually occurs before the Dataplicity Agent starts, preventing it from starting, which means we are unable to fix it directly from within our code.

Does that help?
Best,
Elliot.

--

Elliot from dataplicity

On Tue, Aug 29, 2017 at 02:32 PM, "johnbanks@blueyonder.co.uk" <johnbanks@blueyonder.co.uk> wrote:

> Hi ...
>
> The program I'm using is OpenEnergyMonitor's emoncms
>
> I've only just seen on their forum that Dataplicity is an issue and that yr founder wrote on the forum that this problem would be worked on by you guys.
>
> So perhaps this is happening?
>
> https://community.openenergymonitor.org/t/dataplicity-vpn/2500
>
> https://community.openenergymonitor.org/t/new-version-of-the-emoncms-apps-module/3900/11
>
> Any further news?

Thx

John Banks

On Tue, Aug 29, 2017 at 09:46 AM, "Radoslaw Kieltyka"
<radoslaw.kieltyka@dataplicity.intercom-mail.com> wrote:

> Hey John,
>
> How many things are trying to use port 80 in your case ?
>
> On Thu, Aug 24, 2017 at 08:11 PM, "johnbanks@blueyonder.co.uk"
> <johnbanks@blueyonder.co.uk> wrote:
>
>> Hi ...
>>
>> I have a remote RPi3 running an energy monitoring program (based on
>> Raspian) which when you browse to it first brings up a sign in screen.
>>
>> I don't want to go into the energy monitoring program but just to access
>> some of the underlying data files.
>>
>> However, Wormhole/Cloud Commander brings up the sign in screen for the
>> energy monitoring program and then fails to connect.
>>
>> Is there a way around this?
>>
>> I'm a noobie but my instinct is that too many things are trying to use port 80.
>>
>> Any suggestions – most welcome
>>
>> Thx
>>
>> John (Banks)